

100% Human-Generated
Transcription Services





#### **Guaranteed Security**

We protect your privacy with 2048-bit SSL encryption and an NDA



### Over 15 Years in the Business

Our professionals have transcribed hundreds of thousands of audio/video hours since 2005



#### 20.000 Staff Members

The GoTranscript team includes nearly 20.000 professionally trained and certified transcriptionists, proofreaders and customer support specialists.



#### **10.000 Clients**

One of the fastest-growing transcription services online, GoTranscript has over 10.000 active clients.



#### **Human Work Only**

We rely on people, not machines, to provide the best transcription services with maximum accuracy

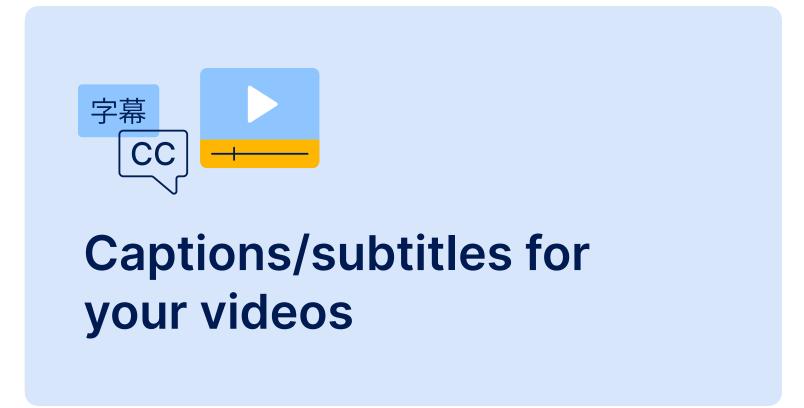


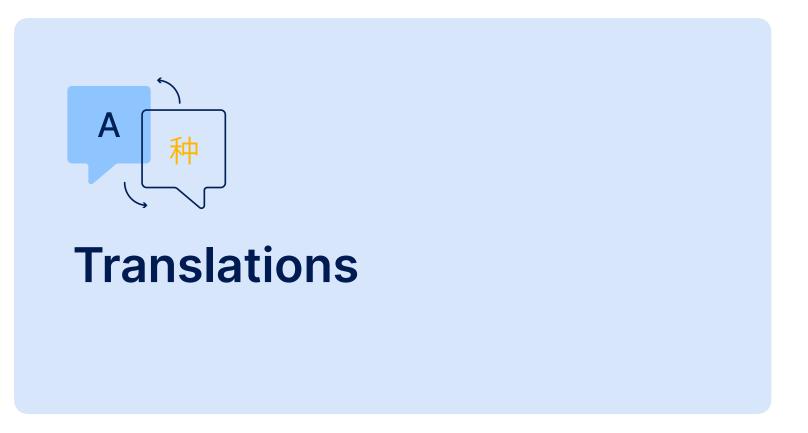
#### 4.9/5 Review Score

2020 customer reviews

## What we do?



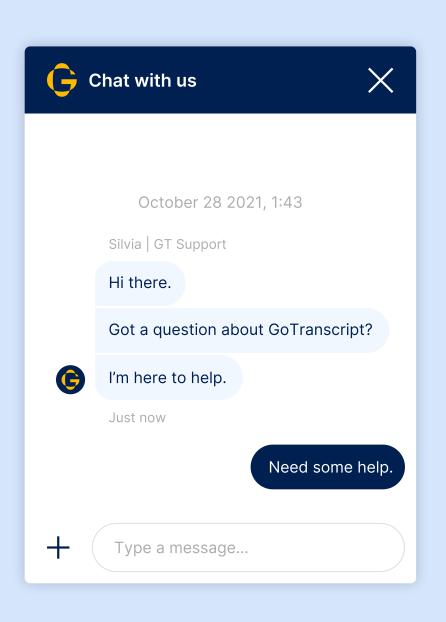




50+ supported languages
 Convert video or audio to text
 Native transcribers/translators
 Secure and Confidential

- 99% accuracy
- Human powered transcriptions/translations
- Fixed pricing
- Transcribed/translated 40000 hours/yearly

# Instant 24/7 help if you have a rush order or a technical issue





#### **Verbatim Results**

Get legal-level accuracy no matter your industry. Messages are captured exactly as they've been spoken, even if you have a low audio quality file.



#### 100% Happy Guarantee

Place your order with confidence and get peace of mind, because we're not happy until you're delighted. GoTranscript provides an order discount or a free review if you are not satisfied with the result.



## 4-step Process to Guarantee Maximum Accuracy

We review, proofread two times, and perform a quality check to ensure over 99% accuracy.

#### **GoTranscript**

## Easy to use



## **Customer Orders & Integration**

Do your documents have special requirements? We're up to the task!

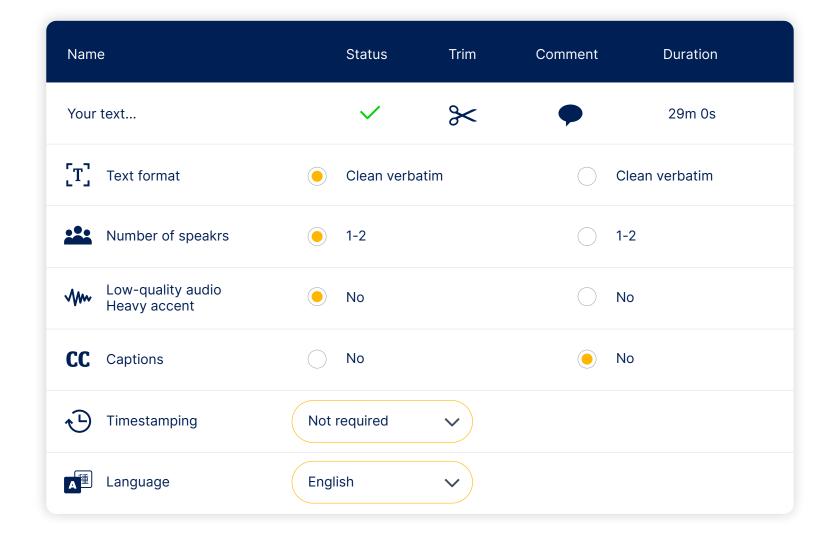


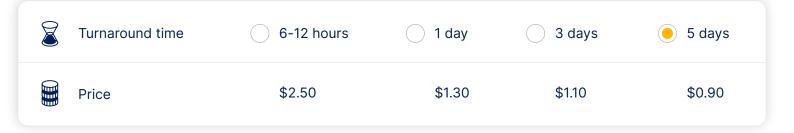
#### **Rush Order Option**

Meet tight deadlines easily. Get your files extra fast by specifying your turnaround time.

Additional parameters will help you get an optimal price based on your requirements.

Get a flexible price list for non-urgent transcriptions when you make an order.





# GoTranscript's latest feature - enterprise accounts

We designed this feature to save time and money for companies, institutions, and other collectives. The goal is to optimize the entire workflow for teams operating in different offices, groups with external associates or remote members, as well as users who share a single account.



Here are the key benefits of enterprise accounts:

- Setting up group pages and adding team members
- **Easier order monitoring and management**
- Sharing funds and guidelines between team members
- **Oreating spending limits for each team member**



## Loyalty discount, instant ordering



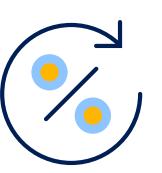
#### **Instant Ordering**

Fill out our easy form and place your order within a few minutes. It really is hassle-free!



#### **Self-Service**

Avoid emails and get your transcriptions ready much faster.



#### **Discount Levels**

No need for a monthly quota. Applied discount will remain for all future orders.



## Customer Loyalty Discount

Reward yourself by using our services regularly. You'll enjoy the lowest prices and earn special discounts too.

## Payment methods

- Discounts with a prepayment agreement.
- The credit of up to \$ 10 000 and 30 days for your orders. Order now and pay later.
- Flexible payment methods and less bureaucracy in your company.











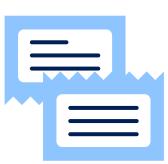


## Confidentiality



#### Non-Disclosure Agreement

Our transcribers must sign a nondisclosure agreement to assure clients of our secure transcription or translation services.



## Transcription Confidentiality Process

All the transcription files are cut into small parts of 5-10 minutes. As a result, a whole file cannot be obtained by the same transcriptionist.



#### Security

The actions of our transcriptionists are always monitored, so we can see which files are being worked on.



#### **Experience**

We've transcribed and translated documents for open criminal cases as well as highly sensitive health records.

#### **GoTranscript**

## Additional value

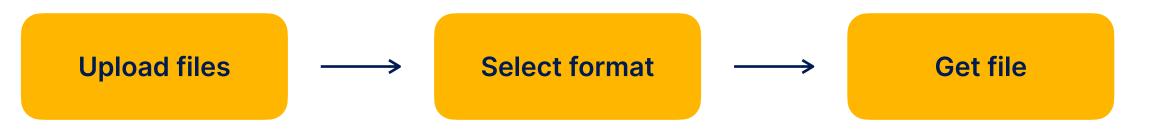


#### **Transcription app**

Our convenient voice transcription app lets you record and transcribe with one program

#### Subtitle converter

Our clients are able to convert SRT files by themselves at their convenience. This is a great way to make your files more versatile!



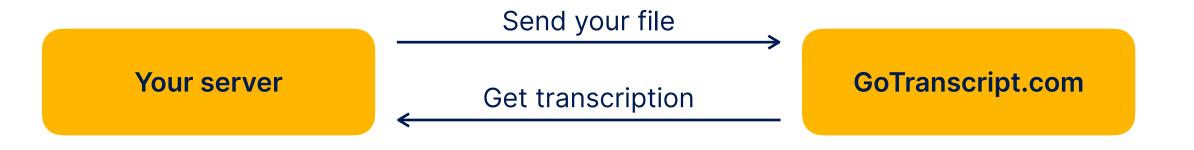
#### Youtube video downloader

This free and fast converter allows you to watch your favorite YouTube videos offline on your PC, TV or almost any other device you'd like.



#### **Transcription and Captions API**

- update work flows to make them quicker and more productive
- delivery of services and information is more flexible
- guarantees more fluid information delivery and an integrated user experience





### Our Partners



































































## Dovile Daukilaite

Head of Sales

**Book a meeting**